

Credentialing Outsourcing Best Practices Checklist

2026 Edition

Use this checklist to benchmark your in-house credentialing process—then discover how Knack RCM delivers a higher standard through expert outsourcing.



01 Compliance & Documentation

- Are your credentialing files 100% complete and audit-ready with all primary source verifications, exclusions checks, insurance, and licenses—monitored continuously, not just at point of hire?
- Do you have real-time tracking of expirables (licenses, certifications, insurance) with automated alerts and zero lapses?
- Does your team stay current on evolving payer rules, CMS/Medicare/Medicaid changes, and delegated credentialing standards—without falling behind?



02 Technology & Transparency

- Is your credentialing process digitally managed, with a cloud platform for dashboards, document uploads, renewal reminders, and compliance auditing?
- Can you quickly provide payers or auditors with complete credentialing logs, correspondence, and documentation on demand?



03 Speed, Accuracy & Cost

- Is your provider onboarding timeline competitive (days to weeks instead of months), with minimal rework, denials, or missed revenue opportunities due to processing errors?
- Can your existing staff swiftly scale to onboard new providers, manage network growth, or handle specialty/telehealth expansion—without burnout or backlog?



04 Risk Mitigation

- Do you have dedicated staff track re-credentialing and payer communications? Are tasks promptly escalated and nothing falls through the cracks?
- Are regular internal audits performed to identify and close compliance or process gaps?

How Knack RCM Outperforms In-House Credentialing

+ Fully Outsourced, End-to-End:

Knack RCM manages payor enrollment, verifications, expirables tracking, and document management so you avoid costly errors and delays.

+ Automation Platforms:

Harness real-time alerts, transparent dashboards, best-in-class efficiency, and instant audit readiness—far beyond manual spreadsheets and legacy checklists.

+ Compliance Experts:

Regulatory changes never slip past our dedicated teams—your providers stay billable and compliant 24/7.

+ Scalable Partnership:

Whether you're expanding, merging, or adding telehealth, Knack RCM absorbs the extra work, freeing your staff to focus on patient care and growth.

Ready to Benchmark?

Score your current process above.

If you can't say "yes" to every line, discover how Knack RCM's outsourced credentialing will close the gaps, and protect your revenue.

Contact Knack RCM today for a personalized credentialing audit and see how outsourcing delivers efficiency, compliance, and peace of mind.